

HomeOption Non-users survey

Literal responses

Q6 I have not expressed an interest in any vacant properties because (other reasons):

- I don't understand it - can you do it for me - I'm only interested in a 2-bed bungalow
- I did not receive details of the Home Option scheme
- Because I have not received any letter about this scheme. But would be very interested to do so.
- I do not know where to receive information
- I will not require a property until I get married
- I do not have a computer or the internet
- Have only been on the housing list for 1 year and don't think I stand much chance yet. After having heart attack would prefer local area (Epping) as maily around.
- Don't this we could apply as we are at present in band 6. Also I note we have been listed as needing 1 bedroom. We need 2 as we do not live as man and wife (see notes held by yourselves).
- Lost my ref number. Have now been sent number.
- Due to working in Waltham Abbey and do not drive and have difficulty walking I can only take a property in Waltham Abbey
- Because a housing worker told me I'm wasting time and will be waiting forever
- Over 65 and registered disabled. Wife employed with tied accommodation. We feel we are not eligible as yet to apply for housing.
- In full time education at university so money very limited
- Have only had access to internet in last month as my computer went wrong
- I have not been made aware of the scheme
- haven't received a user guide
- The website don't work so it took some time to understand how to use the postcards.
- I have taken final year exams which have now finished. Will start looking now.
- I work full time and until recently had no access to internet
- I want a Bungalow in Shelley.
- No properties are in the area I need.
- Because of bad health I was unable to get into Housing Office. I am now paying £10 to have one posted Most of the properties were for 60+
- I am not going to bother
- I now have internet access and will try.
- At present I live in a tied house that is part of my job. I will need re-housing when I retire in a few years time
- I now have internet so will try.
- Book sent
- I was informed that there were limited vacant properties for my needs.
- In prison until September.
- I didn't know about it.
- Where is a pick up point?
- I am Scheme Manager but want to stay on the register for a property in the future.
- I was not aware of Home Options
- I now have internet access
- My landlady is trying to evict me. It has not yet gone to Court.
- I have bought a property.
- I am not very good at reading
- I lost husband and did not feel ready to move on. I will express an interest in the future if I see something of interest.
- Having only been on the register I did not think I qualified.
- My application is for a place to stay if my mothers dies.
- I am in private accommodation for 2-years.
- I don't know where to get the guide sheet from.
- I am in adequate private rented and do not qualify on the points system.

- I am Scheme Manager in tied accommodation. Not ready to move yet.
- We live in a service cottage.
- Only mobility level properties are suitable as I am a full time wheelchair user.
- I am currently in Band 6 and have no chance of obtaining a property for 7-years
- My Daughter would like all info sent to her. Mrs A Barnes, 19 Emberson Way, North Weald CM16 6DL
- I am in band 4 and don't feel I have much chance.
- As I was pregnant I was told if I waited until I had the baby I could bid for a 3 bed instead of a 2-bed.
- I didn't know there was a website.
- I have been to Waltham Abbey Town Hall a couple of times but there were no sheets available.
- As I have only just gone on the list I didn't think I could apply.
- I have bought a house.
- I don't know where a pick up point is.
- I am a Scheme Manager.
- I want to be close to my son as he could take care of me. The new housing in Abbess Roding would suit me.
- Many property were Warden properties.
- I have not received any vacant properties
- I live in a tied cottage but wish to stay on the register for the future.
- I didn't know any were available.
- Do not need a property at present but will in the future
- I have not looked at any vacant properties yet.
- We live in a tied cottage. Have been on the register since 1974 but may need help in the future
- I don't know the web address. I need information.
- Nacro have not nominated me for a move on yet.
- Do not know about it
- Have not received any properties
- I have not been actively looking for a property because I am happy where I am. but I still want to stay on the council register in case (as a back up) in case I become homeless in an emergency.
- Initially did not understand how scheme worked. Have now gone to website and will now take part. So far no properties have been suitable.
- As I am in band six I haven't enough points. Although I have been on the housing list for ten years.
- I am awaiting confirmation from social services regarding my grandchildren whom are now living with me. I did send you a copy of letter, so cannot search vacant properties at the moment.
- I was told by the Council my chances of being moved are poor.
- I was not aware of the facility
- I didn't know about the scheme
- Last letter said I'll be waiting years not months so not looking yet
- All in the areas I picked but all Loughton/Chigwell way which is too far out for me.
- My support worker sometimes accesses the internet for me
- Awkward to get to office for freesheet. Have sent for it to be posted.
- I had forgotten all about it.
- I was under the impression that I was not eligible as I live outside the area.
- I was not aware that I could go to Debden to collect them.
- Too big or too small in the area I need to live.
- Couldn't access website properly. Not sure where to pick up the freesheet.
- No properties go to Band 6.
- Currently on remand.
- I was unaware of it
- Need more info please
- I live in private rented. Want to stay on the register in case I get evicted.
- I live in a tied house and may not require accommodation for 5-6 years.

- It is too expensive on my mobile and I have no landline. Computers at the library are too busy
- Have not got round to it.
- I did not think I had enough points/high enough band to be considered.
- I have not received the pack
- I have a dog
- Housing wrote to me telling me it could be years before I get accommodation.
- I did not know the web address. Will use it now.
- I don't know about home options.
- I've been told that I haven't got a chance.
- I have a new partner and we now live together.
- As I was in band 4 I didn't think I would be offered a property
- I was told that as I am in band 6, living in private rented property I would not be classed as a priority.
- I am in band 4 but see that only people up to band 3 are allocated properties.
- Family problems
- I have no intention of leaving my current address but want to stay on the register.
- I am not aware of this.
- I live in Burton on Trent and have no car.
- I have been on the register for over 7 yrs and was told that I put house only. I live in private rented but still want to stay on the list.
- I have health problems and need a flat or bungalow in Theydon Bois.
- I was not aware of the list.
- Find the internet difficult and cannot afford £10 for the postal service.
- I have only been on the waiting list 2-weeks but I think the procedure to get a property is excellent
- I anticipated a waiting time of 10 - 15 years. I am not yet ready to move.
- No vehicle
- I urgently need an adapted bungalow to meet my disability needs
- I was happy with the way things were before
- I didn't realise it was running already. Now I am aware I am going to collect a freesheet.
- Most properties are for 60+ and are not in the area on my application.
- I didn't know about it. No information was sent to me.
- I am serving with British forces in Afghanistan. I applied for housing on my release. I will be discharged in September.
- I have to use Loughton library computers and can't print freesheet from there.
- I have been online once but it said comeback when a new set of properties were listed but I haven't been able to.
- Same as Q1, Q2 and Q4.
- I haven't had enough information. Where is my pick-up point for the freesheet. I do not understand any of this new scheme. How do I know which properties are vacant?
- I do not wish to move at present. It will only be for health reasons if I apply for housing.
- Because we have not received any notification about vacant lettings.
- Need specific help. Bob Lear Social Worker looking into things for help.
- I have not had any vacant properties sent through the post to me from the Council.
- I am currently looking after my disabled father.
- Did not know about the scheme
- I wasn't sure if I could express an interest yet!
- To be honest I only looked once and there wasn't anything suitable at the time. I then misplaced the information.
- I thought the council contacted me when a suitable property became available.
- We have a grandson living with us and we will not be moving until he has a place. He is on the council list. and is applying.
- I have been told not to bother by Epping council because I do not live in the district. So my bid will never get looked at.
- Was unaware there were vacant properties

- I am suitably housed at present. Please keep my name on the list in case my situation changes in the future.
- I have not received the booklet
- I was offered a flat just before the home options scheme came into operation and I accepted it
- At the moment my partner is very ill and I haven't had a lot of time as he has been in hospital
- We only registered on 29/4/08. We looked on the web and went to see No 54 Coronation Hill but the bedroom was too small for us.
- I want to make sure I bid for the right one. Do we get a second chance if we turn one down? The one's that I have liked I don't think I would stand a chance with.
- Not sure if I am eligible to bid as I am in band 6
- I haven't received any details. Didn't know it existed
- Have been offered one property and it was not suitable
- I haven't been aware that I could access information from the internet
- I work late on Friday when the freesheets are issued
- Not many two bed flats on freesheet and has to be near shops
- Based on the banding we have been given and the availability there isn't any point!
- My wife had an accident Nov 2007 and has not fully recovered so does not want to move at present
- Please see attached letter
- Still waiting for section 21 from Epping Council. Been in Brook Haven for 10 months. Please help.
- Not needed as yet
- Because I never received any information regarding the scheme
- I didn't know about the above. I've no phone. I am interested. I've been in hospital for some time but ok now.
- Haven't had time as we both work 7 days a week
- Did not know about it
- Not got website address and registration no. Please send me them
- I sent form back to you but you did not send me the information like you said you would
- 89, limited eyesight, can only walk 50/100 yards, can't use the web/ mobile phone etc.
- I now is interesting
- Had a stroke. Husband not any good with administrative matters.
- I have not received information
- Because there is high demand there seems little chance.
- I just recently had a baby. I have just got access to the internet
- I am in Nacro Scheme. Thought I couldn't apply until I move on.
- I don't want to move at the moment.
- I never received a user guide
- I didn't think I was eligible yet as I have only been on the list for 12 months and am not yet 60.
- I have no internet.
- Not aware of the scheme.
- Not aware of the scheme.
- I can't afford a place at the moment but would like to stay on the register.
- Not sure I can afford to rent.
- I have lost my bidding number. Have been told I am unlikely to get a property.
- I know nothing about this scheme.
- I have not been informed of it.
- I don't know what this is.
- I am still waiting to find out where I am on the register. I was reassessed last June. I have been ill and not able to do anything about housing yet.
- I am uncertain if I qualify for housing with my condition.
- I understand I have little chance so I have not pursued it.
- Insufficient funds.

- I am in private rented. On the list in case I get evicted.
- No properties in Epping or I missed the deadline.
- We are now being made bankrupt so will be seeking properties.
- We only have a few points so don't think it worthwhile applying.
- Have only just been given this form
- I am considering combining my application with my brother.
- I didn't know about the scheme.
- Didn't know how to do the form.
- I have a dog.
- I was not aware of the freesheet.
- I was not aware that my application was activated.
- Too complicated and I don't have a computer or mobile
- Released from prison 23rd May.
- Didn't think I qualified as only applied Dec 07,
- I need a Polish translator and access to internet as library is limited to 1-hour
- I have only been on the list a short while.
- Cannot find my registration number
- Seemed very complicated. Limited energy due to CFS
- Have expressed an interest in 2 properties. Have been told not to write about empty properties as all allocated.
- They were both smaller than the properties we are in now
- I cannot drive and don't know where the properties are
- None in areas chosen
- Haven't received pack
- No Computer
- Disabilities, need a garden and disabled house
- Need to live in Abridge. Wants 1 or 2 bed bungalow
- I can't log into website with my reference number.
- Only a bungalow considered because of health.
- I am 91.
- I would like copies of the scheme
- I have little chance.
- The user guide is complicated. I live in private rented and want to stay on the register to safeguard myself.
- I have not received any info.
- I was not aware of the scheme
- I am only interested in Parsonage Court
- I work and need freesheets sent to me.
- I have no knowledge of the scheme.
- I need a property near West Hatch High School.
- I had a bad fall and had to stay with family
- We are in band 6 and told we have little chance.
- I live in a tied cottage
- Received initial info in November. Do not have a computer. Where do we look for prospective properties.
- I have not got the instruction guide
- I had not realised that bidding was now in effect.
- At present I am not looking due to ill health. I have not received any info.
- I did not receive the pack
- Can't get to pick up point. Don't understand how it works.
- I have not received any info.
- I have lost my number. Have no computer.
- At University full time. I live at home
- Renting privately at the moment
- Do not need housing at this time but may in the future.
- We want two bedroom flat.
- Not aware of this scheme
- I had just moved/

- I have had no details sent to me
- I do not know what Home Options is.
- I didn't think I would be eligible.
- I have not seen any property sheets.
- I did not get the guide so don't know what to do.
- I only just received it. Am concerned as to what band 6 means.
- I have lost my reference number so cannot access the web. I don't think I stand much chance.
- I haven't received any offers.
- I want to live near daughter. Not sure about this scheme. I thought you would offer me a property.
- I was told we stood no chance as we lived out of the area.
- I am in prison
- I want a flat at Buckhurst Court
- When I go to collect the free sheet there are never any left.
- Unable to get internet. I have moved in with my mother.
- I did not know about this.
- I don't know how Home Options works.
- I could not log onto the website
- I don't understand the whole thing.
- I don't know how to use the Home Options Scheme
- Not enough bedrooms and in the wrong area.
- I have only just gone on the register and though I would not have a chance.
- I don't understand it.
- I have been in hospital. Have not received any info..
- I have never received any info.
- Because I am in grade 3 and classed as intentionally homeless I thought I had no chance.
- I did not receive the first letter.
- They are all flats and I am disabled and need to be near my family.
- I don't know what to do. Have no computer.
- I have just recently hears about it and will now show an interest.
- My circumstances have changed
- I did not receive user guide.
- I am not ready to move yet. I am a SA Manager Resident May 09.
- I am disabled an have no access to internet
- I am still in a rented? property
- Renting private OK where I am at the moment.
- I have recently had spinal surgery and need a property that suits my disabilities
- I don't think I stand a chance
- I require 1 bed bungalow only.
- I have learning difficulties.
- only been in new flat 5 months.
- I am in a low band and don't feel I have much chance. I live in rented accommodation
- I didn't think I had enough points to be able to apply. I have been on list 11 years and have no hope
- I have autisum and my mother looks after me. I am not ready to leave home.
- Didn't think I could before my tenancy was up
- Not aware of Home Options. Interested as we are both on disable benefits.
- Wasn't aware of such a scheme. Would be very interested.
- Have mislaid the package. Very interested in HomeOption. Forgot about it. Grateful for any help.
- Not aware of the scheme
- I haven't been shown none
- Waiting for bungalow, issues with banding (illegible)
- Misunderstood the letter in November. Would like to be considered for vacant properties
- Letter enclosed

- Living with daughter also registered for housing. Daughter has bid several times and got nowhere near being offered a suitable property.
- Need a property close to son
- Please send mutual exchange forms
- Would like details kept on Housing Register
- Have seen empty properties (Oakwood Hill) would like one of these to be near family due to ill health
- Have not seen a freesheet
- Worried, band problems, seem unfair after reassessment in 2007. Less likely to be housed.
- Was interested in Hastoe Matching Tye but price went up by 50k. Didn't take up offer.
- Ill and disabled. Difficult to get to pick up point
- Need Ongar or near to son
- I did not know about the scheme
- Much too complicated
- Need 2 bedrooms only offered 1. Waiting for a medical form
- Now too disabled to be able to move
- I am 74
- Currently in tied accommodation. Cannot move until job ceases
- Live in Stevenage and do not know area. Would like to be able to phone someone for advice
- I am non secure
- Never heard of home option
- Do not understand instructions
- Thought i couldn't apply cos in band 4
- Didn't know about scheme. Housing are not very helpful
- Don't have a reg no to get online.
- Not seen any
- Low expectations in band 5
- Haven't received any info. 1st time i have heard of scheme
- Never received any notification about scheme
- I have not received any property information since i applied
- Don't know where to find details of vacant properties
- Didn't know about the scheme
- Don't know about scheme
- Only have 17 points. Want bungalow
- Waiting for frank brettton hse
- Don't want to move at the moment
- Can't afford to have freesheet sent to me
- Never heard of scheme or had any info
- Not looking at present. Takes 5 years to get a flat
- No user guide yet but intend to use home option
- Lack of funds
- Both registered disabled but you won't give us a 2-bed so whats the use?
- I assumed i would be notified if there was any vacant properties
- Only on scheme since march
- Wife has passed away. Lost interest in moving home.
- I did express an interest by post but not sure if I did it correct.
- Have not received user guide. Haven't seen any properties to choose from.
- Don't know what I need to do or how to get a freesheet.
- Not in area to get any access to information or really know how the scheme works
- Did not know we could look at properties. Waiting our turn as were told we had a 5 year wait.
- Don't have computer. Would like a bungalow on the seaside and county scheme. Have been trying for 7 years. Hard to manage stairs.
- I haven't received Home Option Package
- I am wheelchair bound. Live on 2nd floor. Looking for a place at Buckhurt Court.

- I don't want Home Options
- I don't know about Home Option
- I was not aware of the scheme.
- I have applied for sheltered housing only.
- I didn't know about the scheme
- I have expressed an interest in 2 bed bungalows in Waltham Abbey but had no response.
- Can't always use the internet. I am pregnant so can't get to pick up the sheets.
- I have never received information.
- At the moment I am a carer for my parents and live with them.
- I don't understand. It is too confusing.
- I hvae expressed an interest a few times but was told I was not anywhere near the top of the list.
- I don't know about this. Can you send me a list.
- I wasn't aware that this option existed please send me details
- I am at present in sheltered accommodation which is rented. I am on the register as a safeguard.
- Properties are too expensive - I can't afford the mortgage
- I didn't know about it.
- Never received any documents
- I was not aware of home option
- I am a 67yr old Pensioner with disability of curved spine. I can't use Computer. I have waited a year to find a home in your district. Could you help me please?
- I am unaware of home options and user guide
- Because we have recently been given a higher priority we assumed that we would be offered something automatically. Please send new guide book.
- I do not have enough points
- At this time we are happy living at this address. The Housing Register is if we need rehousing in the future due to ill health or infirmity
- We will swap with someone later
- Have not found anything suitable yet
- Home options arrived too late
- I don't have the correct login number : from our files, we have never been allocated a login number
- Too late for last one, next one 16.5
- Being our age we are looking for our last move. Would move to tomorrow for right place
- I thought I had to be on the waiting list for so long before I could look at properties
- Please could I be sent the catalogue this would be a lot better for me. thank you
- Was not aware of home option never seen the sheets. I would be interested once I got the information
- Please read letter attached
- Not sent no information, first I have heard of it
- In prison
- I am 87 and can cope at the moment where I am
- I have been on the register less than a year
- Have lost application forms
- I am living at my brothers at the moment but will look at the website.
- I am training in Istanbul and will return to UK in June.
- I will be 60 next year and want a 1 bed bungalow.
- I haven't received any information
- I am with NACRO. They will let me know when I am ready to move on.
- Moving closer to parents to help them
- I was told I was low priority and presumed there was no point.
- I am currently in prison
- As I am in band 7 I didn't think there was much point. Currently sleeping in a lounge.
- Did not know anything about it
- Personal problems which have now been resolved.

- I am trying to move to the Isle of Wight as I need help and they are my only living relative.
- My bid will never be successful.
- My son is 15 and daughter 8 sharing a room but we are in band 4 and have no chance of getting a 3 bed house in our area so what's the point.
- I am only bidding for Frank Bretton House as I am old and need it.
- It is difficult with no computer. It was better when the list was in the office
- I am a carer for my disabled mother.

Q7 I would like the following help (other):

- I have no internet would you tick what I need. A 2 bed disabled bungalow (his letter has been passed to Housing Options)
 - Lower band as I've lived in Epping for 3 years now
 - Has already arranged help from a member of staff to apply online
 - What are postal coupons and how are they used?
 - If there were properties in Ongar
 - Photographs of ALL the properties (on the net)
 - A more detailed user guide
 - Freesheets to be available at Town Hall or posted to me.
 - I have not seen any postal coupons and not sure what they are.
 - Someone to send me list of properties.
 - Will need help when we are ready to move
 - I live in private rented. Been on the list 10 years but have not bid as I believe I have no chance.
 - My mother is partially sighted and registered blind and is therefore unable to collect a freesheet. I deal with her correspondence and I will use HomeOption for her.
 - Confirmation from Welfare Services that a support package is available.
 - I will start looking now
 - Freesheet available at Manford Way Library
 - Easier website to view properties
 - More available properties
 - Have trouble reading.
 - More information on what bands would be eligible for homes
 - A wider area choice
 - I need help with the cost of moving not the rent payments.
 - Any help would be appreciated.
 - To know where I can collect freesheets from.
 - Better access to freesheets.
 - To send me information on it asap.
 - If the freesheets were available to be received by post.
 - Ability to print freesheet. Ability to express interest anytime not from a specific date. Permanent employment.
 - Information ref the scheme.
 - Send details of vacant properties please.
 - Ground floor flat or bungalow
 - I do not understand any of this. I have been on the list for years and never had an offer. Other people seem to get preferential treatment.
 - To be treated the same as the people of Epping.
 - Vacant properties in Ongar
 - Pictures of properties
 - I would like to stay on the home option scheme until something suitable comes up
 - Explanation of what postal coupons are and how to use them
 - My interest is to move to Debden, Loughton or Waltham Abbey. My daughter may be able to find employment
 - Response to my letter
 - Please help to push Epping Council to give me section 21 so I can start bidding.
- Thanks

- Ill health
- Small garden. I'd like to stay in Essex. Would change mind about Cornwall. Waltham Abbey or nearby.
- Please send me website address and registration number
- User guide in plainer more understandable English please
- Just rehouse me I have been waiting long enough
- Contact my daughter with any available sheltered accommodation offers. J Spelman 20 Cullings Ct EN9 3ED
- Please amend my application to include my medical problems.
- What band am I in?
- I would like some help explaining this to me.
- To receive the Home Option Scheme.
- To know what band I am in
- Free postal
- To update you on our situation.
- I would like the free sheet sent to me.
- I finish work at 9pm and pick up points are closed.
- Polish speaking translator
- On the list for sheltered housing. No vacancies yet.
- You said we were only able to have a warden control place so wouldn't be viable
- would like a postal freesheet.
- Location pick up points
- Free postal sheet
- Talk to someone who can tell me what to do
- Want information. Badly need a place with no stairs.
- I don't speak or understand good English.
- If you get a (?) bungalow I can see it anytime (illegible)
- Any help would be wonderful
- More realistic prices
- Would like freesheets
- A regular update on areas where properties are vacant
- More postal advice
- Lost my number
- Properties on line for longer to view them
- Details of vacant properties through the post
- Send to Anita Yerran c/o 10 Wheelers, Epping CM16 5AL
- Would like a reg no
- Would like someone to appoint me with some direction to houses available.
- What properties we can look at.
- Would like postal sheets and ask for a neighbours help.
- Website
- Don't have internet so would like sheets posted.
- The freesheets have stopped coming to Sheering News + PO. If this is permanent I need to know where to get them from.
- Please could you send me a homeoption scheme user guide
- Our wish is to be near my son in Theydon Grove Epping due to bad health so he can be at hand to help us
- We need to look again at what we have to do to show an interest. We do not have email or internet use.
- Nothing at this time
- Would like North Weald if possible please
- A login number so that we can view what might be available
- I get panic attacks when talking or on phone or forms
- Knowing what I would be eligible for
- Would like more information where the properties are
- Leaflet or catalogue to my home.
- Please send pack
- All the details sent to me

- More suitable properties in my area of interest.
- Postal freesheets as I work nights.
- Please carry on sending me info.
- Would like freesheet posted.
- Please send info by post.

Q10a is English your first language? If no please specify:

- Italian
- Italian
- Twi - Ghana
- Portuguese
- Several disabilities
- Kimyarwanga
- Italian
- Indonesian
- Sri Lankan
- Lithuanian
- Polish
- Lithuanian
- Greek
- Urdu
- Serbo-croat
- Polish
- Deri (Afghanistan)
- Zambian
- Arabic
- Maltese
- Polish
- Yoruba
- French
- Turkish
- Gujarati

Q13 Other impairment or disability

- Heart attack in 2006 and hip arthritis
- Polycythaema. Mrs Andrews has arthritis.
- Mr Smith skin cancer. Mrs Smith bowel cancer.
- B12 deficiency and asthma, anaemia
- Severe depression. Back, neck and shoulder problems.
- Arthritis
- Asthma, Lupus, Osteoarthritis
- I have a complete trachial plexus of the right arm.
- I have stable angina.
- My wife has Alzhiemers
- Angina
- Asthma, Arthritis in hands
- Arthritis
- Rhematoid Arthritis. Depression
- Very poor short term memory
- Heart problems.
- Difficult to walk.
- Asthma, Osteoarthritis. Angina
- Difficulty breathing
- My husband has Parkinsons & I have hip replacements
- Heart disease
- Learning disability - more severe than a difficulty!

- Osteoarthritis
- Depression, metal plates in right leg due to falling
- Arthritis
- Depression etc.
- Muscle Paralysis
- Asthma, sever eczema
- Diabetes, Heart Problem, Breathing difficulties back problems.
- Asthma
- Insulin dependant diabetic
- Downs Syndrome
- Lower back and joint pain, depression, panic attacks.
- Back problems and joint pain. Difficulty climbing stairs
- Hypermobility (joints come out of place)
- Asthma
- Epilepsy
- Arthritis and Asthma
- Agraphopia. Multiple disability.
- Drop foot/compartment syndrome. Have to wear a support to walk properly. Sometimes with walking stick
- I don't but my son has autism.
- Cervical spondylosis. Arthritic knees and joints.
- Diabetes
- Glaucoma
- Although reasonably fit apart from rheumatoid arthritis I have COPD
- Epilepsy
- Difficulty climbing stairs
- I am a carer for my dad who has motor neurones disease
- Severe osteo arthritis.
- Husband has disability
- Sciatica in legs. Problem with stairs.
- Under the hospital. Also have a B/B for back pain and leg pain.
- Serious back problem. A withered coxyx.
- Asthma. Atrial fibula. Osteo arthritis.
- Osteo arthritis in both knees and back, nack, arms and hip. Registered disabled.
- Partner is disabled
- My wife has asthma
- Rheumatois arthritis but still able to work. Got to a have small operation on knee in June
- Arthritis. Difficulty with stairs
- Parkinsons Disease and a limp
- Arthritis
- Amputation of all toes and 1/4 of both feet
- Knee joints problems which has now aggravated hips and ankles
- Heart problems. Walking problems. On 40 tablets a day
- Heart condition, limited walking
- COPD heart attack. Pulmanory embolism. Bronchiectasis.
- Oat and Detox (alcohol)
- Ostoarthritis
- Some hearing loss.
- Mobility impaired. Hard of hearing
- I am suffering from nervous mental illness
- Multiple scleriosis
- I have Chrohns disease and ITP (a blood condition)
- Spinal problems.
- I am my mums care and need to be close to her.
- Emphysema, Bronchitis, COAD, IBS
- Eperlepsy, Back problems, Diabetic, High blood pressure.
- Mobility problems.

- Rheumatoid & osteo arthritis.
- Heart problems, arthritis
- Arthritis
- two hip replacements and walking difficulty. Arthritis
- Emphehsyma.
- Rheumatoid Arthritis
- Carer for wheelchair bound wife
- Arthritis and dropped foot
- CFS/ME
- Osteo arthritis and scoliosis of spine
- Chrones Disease, heart disease, arthritis.
- Astma
- Asthma
- Dizzy spells and blackouts
- I have a terminal illness. Harmatoma of the brain stem.
- Arthritis
- Suffered Cerebral Haemorrhage.
- Back problems
- Arthritis, Diabetis
- Heart and back problems
- Under active thyroid
- Walking and eyes
- Asthma, walking problems, arthritis, depression, heart failure.
- Difficulty walking, arthritis
- Brittle bones mobility problems.
- Arthritis
- Amputee, Heart disease and wheelchair bound
- Rheumatoid and osteoarthritis
- Chronic lung disease
- Wife: angina, macular degeneration, arthritis. Self arthritis, hiatus hernia, blood pressure
- Depression
- Meniers disease. Vertigo and diabetes
- Arthritis
- Weak heart.
- Diabetes, high blood pressure
- Walking difficulties. Arthritis. Eye problems. IBS
- Arthritis. Heart problems. Diabetis
- Arthritis
- Bleed to brain. 3 strokes affecting balance
- Replacement hips and knee
- COPD Osteoperosis. Diabetes
- Hypertension. Angina. Pectoris
- Osteoperosis. Arthritis of spine
- Osteoperosis of spine
- Diabetes
- Disabled daughter living with me
- Angina. Arthritis
- Back and joint problems
- Very bad back
- Angina lymph cancer
- Rheumatoid arthritis in knees. Slipped disc
- Heart problems. Wife has MS
- Stroke
- Asthma. Impaired kidneys. Perforated eardrum
- O.C.D and fear of going out
- Arthritis. Angina. Fibrosis of lungs
- Neuropathy in legs

- Prostate cancer. Thrombosis
- Stroke
- Anxiety and depression
- Both shoulder joints replaced
- COPD
- Osteoporosis and spondylosis.
- Balance difficulties paing in feet arthritis
- tenant: osteoporosis arthritis no stairs, husband: diabetes, really bad heart and legs
- Heart bypass. Knee and hip replacement.
- osteoarthritis (both)
- slight learning difficulties.
- My husband has various health problems and is partially sighted.
- Osteoporosis and back problems, memory loss.
- Asthma, Stress, incontinence.
- Spinal stenosis and PMR
- I have a curved spine, discomfort of walking too far or sitting in one position.
- Bronchitis and emphysema
- Asthmatic, blood pressure, collesterol
- Mrs Richards has angina
- None
- Wife - Arthritis, pernicious anemia, myself - glaucoma
- Back, asbestos on lung, disc disorder
- Arthritis, can't straighten right arm from elbow
- Not applicable
- Disabled. CoPD, osteoarthritis in both knees
- Chronic obstructive pulmonary disease
- Parkinsons
- Spasmodic dysphonia
- Weak down left hand side of body
- Diabetic and heart stents
- Severe Vertigo.
- Wife diabetic. failing sight, asthma, blood pressure
- Epileptic, Back pain following accident.